



# Supporting you on your property journey

Our trusted and reliable customer  
care solutions are here to help



## Supporting you on your property journey

We understand that buying and selling is never straight forward. At Settle Easy, we aim to make the entire property journey as easy as possible, from start to finish.

That's why we have joined forces with several trusted industry partners to help connect you with key services to make the property journey simple and hassle-free.

## Our customer care solutions

Settle Easy is proud to offer some of the most trusted and professional services in Australia.

We are constantly expanding our customer care solutions to provide customers with a seamless, end-to-end property experience.

If you can't find what you're looking for, please let us know and we will do our best to help connect you with a trusted and reliable service provider.



## Home loans

### Crew Financial

Providing home loans and financial services to airline crew and their families, Crew Financial have intimate first hand knowledge of the aviation industry and are uniquely placed to serve those working in the sector.

Their extensive understanding of the industry allows them to provide specialist advice for pilots, cabin crew, engineers, ground support personnel, airline management, air traffic controllers, Australian Expat aircrew working abroad and those servicing or supporting the aviation industry.



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### My Local Broker

As Australia's leading finance brokerage, My Local Broker's collaborative mortgage platform can connect you to brokers within your area. Their home loans process to be fast and simple - meaning you won't be stuck at the bank filling out mountains of paperwork.

With access to over 40 lenders and more than 500 products, My Local Broker provides a wealth of choice to help you find the perfect solution.

### MY LOCAL BROKER

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## Early deposit advance

When you sell your home, your deposit can be locked away for up to 120 days, which means you need to wait until settlement before accessing your deposit.

Settle Easy customers who need help accessing their deposit funds early are eligible to apply for this with Convini's DepositPay.

Convini can advance you the majority of your deposit before settlement occurs. As soon as your property is settled, you simply pay back the funds Convini has advanced to you, plus a small service fee.



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## Building and pest inspections, strata reports

Thinking about buying a property? Settle Easy can help you make an informed decision with professional and independent property reports at the best possible price from Before You Bid.

Offering building and pest inspection reports, strata reports and pool inspection reports for buyers, sellers and sales agents, Before You Bid believes transparency and due diligence is the key to a successful sale or purchase.



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## Find a real estate agent

Looking to sell your property? Settle Easy customers can find and compare top real estate agents in their area with Agentselect.

With a customer first approach, they can help you understand the estimated value of your property, evaluate agent performance and help you save thousands by securing a better deal.



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## Downsizing for over 55's

Thinking of downsizing? Homesuite makes it easier to sell and move homes for Australians aged 55 and older.

They can help you every step of the way, by maximising your sales price, decluttering and cleaning up your home, organising agent appraisals, negotiating your marketing fees and providing quotes for removalists.



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## Utilities connections

Let us help you arrange your utility connections.

YourPorter was created to save you the time and hassle of arranging your utility connections. YourPorter can help connect your electricity, gas, home and contents, internet, pay TV and more.

Whether you're moving home or just looking for a better deal, YourPorter's tailored connections service is fast and completely free.

# YourPorter

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## Title insurance

Settle Easy is proudly partnered with Stewart Title, a specialist insurance company that provides protection to property owners and lenders against risks inherent in the real estate transaction.

They offer a full range of residential and commercial title insurance products to purchasers, existing homeowners and lenders.

# stewart

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## 3D online interior design services

Whether you're moving home or needing to redecorate, Settle Easy customers can choose to transform a single room or redesign their entire home.

As Australia's leading online interior design studio, FURNISHD. are exclusively offering Settle Easy customers a discounted professional fee of \$549 include of GST. This offer is a \$300 discount on FURNISHD.'s standard fees

# FURNISHD.

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## Apartment building information

Settle Easy has joined forces with Roost to help apartment buyers and residents find useful building information and services whenever they need it.

With Roost, apartment buyers can explore and buy apartments with better online services for residents and owners committees. Each Roost building features a virtual concierge that provides 24/7 resident self-service.



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## Engaging our customer care solutions

If you are looking to engage any of our customer care solutions through our trusted service providers, we kindly invite you to submit an enquiry by clicking the button under the desired service.

Our customer success team will make sure your enquiry has been passed on to the appropriate service provider to help you with your request.



## Contact us

If you need assistance accessing any of these services or prefer speak to us directly, you can contact the Settle Easy customer success team on 1800 88 66 88 or at [info@settleeasy.com.au](mailto:info@settleeasy.com.au) – we are here to help.

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**Your online  
conveyancing  
experts**

